

## LAWRENCE COUNTY 9-1-1 JOB VACANCY ANNOUNCEMENT

VACANCY	POSTING DATE     CLOSING DATE
JOB TITLE	9-1-1 Dispatcher
STATUS	⊠ Full-time     ⊠ Part-time     □ Temporary       Office hours:     7a-7p and 7p-7a     Occasional overtime may be required.
PAY GRADE	Grade 6, Step 1 (\$13.75p/hour minimum)
GENERAL STATEMENT OF DUTIES	Serves as a Dispatcher for the Lawrence County Emergency 9-1-1 Communication District; performs related work as required.
REQUIREMENTS FOR POSITION	<ul> <li>Ability to read, write, spell and speak in clear and concise English.</li> <li>Ability to learn correct telephone answering techniques, policies and procedures.</li> <li>Ability to learn correct public safety dispatching techniques, policies and procedures for law enforcement, fire and EMS.</li> <li>Ability to follow oral and written instructions.</li> <li>Ability to deal tactfully with the public and other employees.</li> <li>Ability to work in a confined area and wear a radio/telephone headset.</li> <li>Ability to remain calm during emergencies and to obtain relevant information from callers who are in stressful situations.</li> <li>Ability to learn to accurately enter information in the CAD system while receiving information by telephone and radio.</li> <li>Ability to learn radio codes and the phonetic alphabet.</li> <li>Ability to type at not less than 35 words per minute in clear text.</li> <li>Ability to learn primary roads, streets, areas, major buildings, and industrial and public facilities within the Lawrence County 9-1-1 boundaries.</li> </ul>
EDUCATION	<ul> <li>Must have a high school diploma or GED, and one year experience working in public contact employment.</li> <li>Ability to pass a full police background investigation and drug screening test.</li> <li>Ability to obtain Emergency Medical Dispatcher certification.</li> <li>Ability to obtain CPR certification for infants, children, and adults.</li> </ul>
HOW TO APPLY	<ul> <li>Employment applications are available from the Lawrence County 9-1-1 Office located at 555 Walnut Street, Moulton, AL 35650.</li> <li>Completed employment applications, with current resume (if applicable) must be returned to the Lawrence County 9-1-1 office. Applications and resumes may be delivered in person at the above address or mailed to: Lawrence County 9-1-1</li> <li>555 Walnut Street, Moulton, AL 35650.</li> <li>Emailed to: jjones@lawcoema.com</li> <li>Faxed to: 256.974.0603</li> </ul>

Lawrence County 9-1-1 is an Equal Opportunity Employer.

We do not discriminate on the basis of race, religion, color, sex, age, national origin, disability, or any other protected status.